

15 Apr 2019 | News

QUOTED. April 15, 2019. Luann Pendy.

by

Medtronic quality VP Luann Pendy worked with the US FDA and the Medical Device Innovation Consortium through its joint Case for Quality device a so-called "#makeCAPAcool" initiative to recast corrective and preventive action as a continuous learning tool. See what Pendy said about the "monster called CAPA" here.

"I wanted to start this team '#makeCAPAcool' because ... industry and FDA have created a monster. We have created a monster called 'CAPA,' and we have to figure out a way to reduce that monster, to get rid of that monster." – Luann Pendy, senior VP of global quality, Medtronic PLC

- Find out more: [How A Team Led By Medtronic Quality Experts Plans To Stand Up To 'A Monster Called CAPA' – And Make It 'Cool'](#)

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